



Activating Your SentriLock Lockbox Service

SentriLock is the lockbox service system utilized to show and secure properties listed by participating real estate brokerages within the Central Virginia Regional MLS jurisdiction. The fee for the SentriLock lockbox service is separate from your REALTOR membership annual dues & CVR MLS quarterly fees.

Once your CVR MLS account is activated you will receive an activation invitation from SentriLock. Click the link in the activation email and complete the following steps:

- 1. Accept terms of the CVR MLS Authorized User Agreement
- 2. Submit payment
- 3. Activate your SentriLock account with password and PIN creation
- 4. Download the SentriKey™ mobile application to your phone/smart device

If you have any difficulty locating the activation email from SentriLock, or experience technical issues, please contact SentriLock Support at 877.433.6998.